

**AODDP REPLACEMENT PARTS** 



## **SHIPPING**

Typically your order will ship within 24 hours (except Saturdays and Sundays), dependant on availability of part. Once it ships, you will receive an email with your tracking number. Our standard carriers are DHL/FedEx/UPS. However, if you like you can also use your own specified carrier and have the goods picked up.

We strive to ship your order as quickly as possible. However, our shipping estimates are not guarantees or promises that a product will ship on a specific day or be received by you within a specific period. The amount of time it takes for you to receive a product will depend on how long it takes us to process your order and how long it takes the carrier to deliver the order to you once it is shipped.

## TRACK YOUR SHIPMENT

Click on Logo and enter your tracking number









## SHIPPING RESPONSIBILITY

Thinqk will not be responsible for damage or loss that occurs to goods after they are delivered to the freight forwarder. This means that Thinqk is not able to provide a replacement of, or refund for, any goods delivered to a freight forwarder. You should instruct freight forwarders to refuse goods that arrive damaged, and goods lost after being received by the freight forwarder will be your responsibility.

You (or the freight forwarder if you so designate) become the exporter of the goods and are solely responsible for compliance with all export and import regulations, including all export regulations and the import regulations of the destination country. Thinqk must not be listed on any export or import documentation (e.g., import or export declarations, invoices, packing lists, etc.).

Orders that are shipped to countries outside of the Netherlands/Canada may be subject to import taxes, customs duties and fees levied by the destination country. The recipient of an international shipment may be subject to such import taxes, customs duties and fees, which are levied once a shipment reaches your country. Additional charges for customs clearance must be borne by the recipient; we have no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country; you should contact your local customs office for further information. When customs clearance procedures are required, it can cause delays beyond our original delivery estimates.